



“Improving IVR/IP Telephony Quality & Availability”
Metro Convention Centre
April 8th from 11 to 11:50am

Bruce Attridge, TekVision’s EVP of Business Development, and Juan Amaya, Bell Canada’s Director of Professional Services for Contact Centre solutions, will be co-presenting 2 customer case studies at the IT360 conference on April 8th.

This session will highlight how TekVision’s Automated IVR Monitoring and Testing solution (AIMT) reduced test cycle time by 80% while delivering a better customer service experience for a major Financial Institution and a large Canadian Utility.

We would be pleased if you could join us at this conference. For more information visit:
http://www.it360.ca/2008/conf_glance_day.cfm

We also have a limited number of guest passes. So, if you haven’t already registered, and would like to attend, please contact us at sales@tekvision.com or contact me at 416-628-7939.

I hope to see you at the conference!

Bruce Attridge
Executive Vice President - Business Development
TekVision Technologies Inc.
30 Leek Crescent, Suite 201
Richmond Hill, Ontario, Canada L4B 4N4
www.tekvision.com

Main: 416-628-7125 say, "Bruce Attridge"
Fax: 416-628-7130